



Helping Providers Understand the Crime Victims Compensation Program

Background

The Crime Victims Compensation Program (CVCP) spends about \$14 million annually on benefits for the victims of serious crimes and their families. The program truly is the safety net for individuals who lack insurance, or have exceeded their coverage limit.

Because the program is the payer of last resort, it sometimes takes longer to pay doctors, dentists and counselors for the services they provide. In order to pay a bill, the program must have proof there is no other insurer. Getting that assurance sometimes delays payments.

What you can do to speed up reimbursement

When you send a bill to us, make sure you include:

- Your patient's crime victims claim number.
- Your Department of Labor & Industries (L&I) provider number and tax account number. (Master-level counselors: use your CVCP provider number.)
- The EOB (Explanation of Benefits) from your patient's primary insurance, even when you know the insurer won't pay.

When you include this information it allows us to process your bill much more quickly.

Answers to frequently asked questions (doctors and mental health counselors)

- **Question:** I have an L&I provider number. Do I need a separate provider number to treat crime victims?

Answer: No. You can bill the CVCP with your L&I provider number. (Master-level counselors: use your CVCP provider number.)

- **Question:** Can we collect any co-payments or fees from patients?

Answer: No. State law prohibits a crime victim with an allowed claim from incurring any out-of-pocket expenses for treatment.

Answers to frequently asked questions (mental health counselors)

- **Question:** Will the Crime Victims Compensation Program pay for counseling before it has been authorized?

Answer: Yes. The initial six sessions do not require authorization, though the form must be submitted when treatment ends or you exceed six sessions.

- **Question:** Does each provider at a clinic need a separate provider number?

Answer: Yes. Clinics employing more than one provider cannot bill on a single provider number.

- **Question:** Do you provide treatment for a crime victim's immediate family?

Answer: Yes. In cases of rape and homicide, we will pay for mental health treatment for immediate family members.

 **On the Web:** Find more information at:
www.CrimeVictims.Lni.wa.gov

Crime Victims Compensation Program
Toll-free Number: 1-800-762-3716
Mailing Address: PO Box 44520,
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Other formats for persons with disabilities are available on request. Call 1-800-547-8367. TDD users, call 360-902-5797. L&I is an equal opportunity employer.